



Public Involvement and Community Engagement Strategy

March 2021



NIHR | Applied Research Collaboration
North East and North Cumbria

'Better, fairer health and care at all ages and in all places.'

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Abbreviations/glossary

ARC – Applied Research Collaboration

AHSN – Academic Health Science Network

BAME – Black, Asian and Minority Ethnic

BSL – British Sign Language

CCG – Clinical Commissioning Group

CED – Centre for Engagement and Dissemination

CRN – Clinical Research Network

CVS – Council for Voluntary Services

ESRC – Economic and Social Research Council

Fuse – Centre for Translational Research in Public Health

HRA – Health Research Authority

ICPHR – International Collaboration for Participatory Health Research

ICS – Integrated Care System

INVOLVE – www.invo.org.uk (the national advisory group for the advancement and promotion of public involvement in research)

LGBTQ+ – Lesbian, gay, bisexual, transgender, queer/questioning + other sexual identities

PAN – Public Advisory Network

PIC – Public Involvement Community (National NIHR/ARC Group)

PICE – Public Involvement and Community Engagement – the term adopted by ARC NENC (see below)

PiiAF – Public Involvement Impact Assessment Framework

PPG – Patient Participation Group

PPI – Patient and Public Involvement

NENC – North East and North Cumbria

NIHR – National Institute for Health Research

RDS – Research Design Service

SPCR – School of Primary Care Research

SPHR – School of Public Health Research

VCS – Voluntary and Community Sector

VOICE – VOICE is a national organisation, hosted by the National Innovation Centre for Ageing based in Newcastle that aims to harness the insights and ideas of members of the public on research and innovation. It includes a fully accessible online open platform

VONNE – Voluntary Organisations Network North East

YPAGNE – Young People’s Advisory Group North East

YPAN – Young Public Advisory Network

Introduction

The National Institute of Health Research (NIHR) Applied Research Collaboration (ARC) North East and North Cumbria (NENC) provides a unique opportunity to strengthen meaningful public involvement in health and social care research and to ensure that it has real impact.

The NIHR ARC NENC is a partnership between all of the local authorities in our region, our six universities, the NHS Trusts/Clinical Commissioning Groups (CCGs)/Integrated Care System (ICS) and the Voluntary and Community Sector (VCS). It aims to conduct and implement applied research to address health inequalities (See Appendix 1 for the ARC NENC Regional Landscape).

An important strand of this partnership involves working with members of the public and local communities to ensure that the research conducted by the ARC NENC addresses the priority issues identified by the public and local communities, and that the work is shaped with and by them. This strategy sets out the aims and objectives of Public Involvement and Community Engagement (PICE) in the delivery of the ARC NENC vision “*Better, fairer health and care at all ages and in all places*” – what we are doing, and why. The project plan will set out the how, where and when. The section on impact will address the “So what?” question (i.e., how will we know and evaluate what difference PICE has made?).

We will use the INVOLVE definition of involvement (www.invo.org.uk), which defines public involvement in research as research being carried out **with** or **by** members of the public rather than **to**, **about** or **for** them, and uses the following terms to distinguish between the different activities:

- **Involvement** – where members of the public are actively involved in research projects and in research organisations
- **Participation** – where people take part in a research study
- **Engagement** – where information and knowledge about research is provided and disseminated.

The ARC NENC has made a deliberate point of describing its activities as ‘public involvement and community engagement’ rather than the customary term ‘patient and public involvement’ (PPI). That is for two important reasons. Firstly, to emphasise that the research is about both health *and* social care so using a narrow term to describe ‘patients’ does not include all aspects of the ARC research agenda. Secondly, we hope that it is a more inclusive description of the individuals, organisations and communities that we are working with.

This strategy is also underpinned by the UK National Standards of Public Involvement in Health & Social Care Research developed by NIHR, 2019 (see below), and the UK Policy Framework for Health & Social Care Research, 2017.

These are the agreed standards for conducting research in the field of health and social care and will be the foundations for all of the PICE activities undertaken as part of the NENC ARC.

National Standards

-  **INCLUSIVE OPPORTUNITIES:** We offer public involvement opportunities that are accessible and that reach people and groups according to research needs.
-  **WORKING TOGETHER:** We work together in a way that values all contributions, and that builds and sustains mutually respectful and productive relationships.
-  **SUPPORT & LEARNING:** We offer and promote support and learning that builds confidence and skills for public involvement in research.
-  **COMMUNICATIONS:** We use plain language for timely, two way and targeted communications, as part of involvement plans and activities.
-  **IMPACT:** To drive improvement, we capture and share the difference that public involvement makes to research.
-  **GOVERNANCE:** We involve the public in our governance and leadership so that our decisions promote and protect the public interest.

<https://sites.google.com/nih.ac.uk/pi-standards/home>

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Accessibility, inclusion and equity are essential ingredients of this strategy. It is important that the PICE agenda is inclusive of the needs of those individuals and communities which are most impacted by health inequalities; that the activities are fully accessible and take account of issues such as digital exclusion and any other barriers that may affect people's ability to be involved in PICE activity; and that the aim is to promote equity.

The resources that currently support PICE activities are set out in Appendix 5.

The ARC NENC will specifically encourage and facilitate the involvement of members of the public, individuals and communities who have not historically been involved in or engaged with health and social care research. We will also facilitate the involvement of individuals and communities in areas of research that they have not been involved in previously such as health economics/statistics.

We intend to develop greater reach across people and communities who are isolated and excluded, including but not limited to: geographical reach across all areas (rural areas, urban areas, coastal towns and villages); reach across marginalised communities, including Black, Asian and minority ethnic (BAME); lesbian, gay, bisexual transgender and queer/questioning (LGBTQ+); people who use British Sign Language (BSL); young people; veterans; older people; disabled people; homeless people; people with long-term health conditions; those excluded by access to technology or their socioeconomic status; other marginalised communities.

We will build on existing models that are being developed (e.g., Research Design Service Reaching-out Programme <https://rds-nenc.nihr.ac.uk/public-involvement/reaching-out/> ; Equal England <https://sphr.nihr.ac.uk/research/equal-england-health-inequalities-knowledge-exchange-network/>; and the School of Primary Care Research PPI Commissioning project. The ARC will ensure that our research is visible, accessible and responsive to the priorities and needs of the public and local communities and that action is taken to ensure that issues of digital exclusion are addressed.

The PICE Manager is part of an initiative to identify and prioritise the health and social care research priorities in communities across the region. Initially the Multiverse Lab (www.multiverselab.co.uk) initiative will be delivered online, followed by community based activities as soon as it is possible.

Activities are underway to develop a Public Advisory Network (PAN) that will include individual members of the public as well as small community -based organisations that work with and for marginalised and under-served communities across the region. There will also be a Young Public Advisory Network (YPAN) to ensure that children and young people also have opportunities for involvement and engagement.

The process of developing a PICE strategy

The strategy has been developed collectively and collaboratively with the involvement of the following: the ARC Management Team, PAN, and PICE leads from each ARC Research Theme. Draft versions of the strategy document were circulated for comment in September 2020, December 2020 and at the end January 2021. A PICE Theme Leads workshop took place in January 2021 which also included members of the PAN. Comments, amendments and additions have been included as part of the ongoing work to develop and deliver the PICE Strategy.

The PICE Strategy will be endorsed by the ARC Executive Board (February '21) and ARC Stakeholder Board (March '21) prior to submission to NIHR in March 2021 and will be reviewed in March each year by the ARC PICE Manager and ARC Management Team. It will be presented to the ARC Stakeholder Board annually.

Aim and objectives *

(* As set out in the NIHR ARC NENC bid document 1/10/19)

The aim and objectives were informed by members of the public and VCS organisations who attended a series of workshops co-ordinated as part of developing the ARC bid in 2018. Feedback from these workshops has helped to shape this strategy from the outset.

Aim

To embed PICE in the planning, development and delivery of the ARC strategic aims at every stage, from priority setting and governance, across the work of ARC themes and project design and delivery, maximising knowledge mobilisation and impact, and in dissemination.

Objectives

- To co-design, co-develop and co-produce our ARC research and PICE with members of the public to ensure that the activity and content is relevant, informative and accessible.
- To provide opportunities for the public to influence and be actively involved in the governance of the ARC and at all stages of our research and projects.
- To ensure that our research is both informed by, and designed to deliver on, public priorities and needs.
- To meaningfully engage the public in debate and dialogue about our research.
- To illustrate the impact of our research and how it is actually making a difference to people's lives and communities.

Ethical issues

Following the core principles of the ESRC Framework for Research Ethics (<https://esrc.ukri.org>), stakeholders, including researchers, academics and policy and practice partners will be encouraged to consider the following principles in planning and designing ARC activities. The following ethical issues (adapted from the original) will be addressed when engaging with members of the public in research design and delivery:

1. Allocating sufficient time for public involvement
2. Avoiding tokenism
3. Registering research-design-stage public-involvement work with NHS Research & Development Trust Office, RDS at the earliest opportunity
4. Communicating clearly from the outset
5. Entitling public contributors to stop their involvement for any unstated reasons
6. Operating fairness of opportunity
7. Differentiating qualitative research methods and public involvement activities
8. Working sensitively
9. Being conscious of confidentiality
10. Valuing, acknowledging and rewarding public involvement.

From Pandya-Wood et al., 2017, pp10-12.

Training and support

We recognise that there will be a need for training and capacity building to ensure that people can take full and meaningful part in the various PICE activities. In order to achieve this, we will build on existing models of support, existing networks and training modules that are already being provided across the NENC (School of Public Health Research [SPHR], RDS, Clinical Research network [CRN] etc.) and nationally in collaboration with other ARCs/NIHR.

The PICE Manager will be an active member of Creating Connections, a regional network of public involvement leads from the research infrastructure across the North East of England. Work is also underway to identify and engage with

colleagues across North Cumbria. A six module online training package is being developed with Creating Connections.

The PICE Research Fellow will provide additional expertise and advice for researchers and Research Fellows. The PICE Research Fellow and PICE Manager will work together to support operational and academic delivery of PICE in all aspects of applied health research across the ARC. A PICE leads group will be supported by the PICE Manager and Research Fellow and will meet quarterly to network and share good practice.

Training and support will be made available for members of the public who are involved in various ARC activities as well as for researchers, ARC Research Fellows and other stakeholders in order to build on their knowledge and expertise with PICE.

The ARC Training Strategy is being developed and will be implemented from March 2021. Consultation is underway with members of the PAN to identify their training needs and with the individual research themes to identify any training needs they might have in relation to PICE activities. This will identify and build on any existing knowledge and skills that exist within the community of ARC Research Fellows who may be able to deliver specific areas of training for PICE members and other colleagues. The aim is to build capacity across the ARC partnership. The PICE Manager is a member of the ARC Training Core Group to ensure that there is consistent communication.

Training opportunities from other NIHR networks and other ARCs will also be made available to the ARC NENC partnership and to members of the PAN and YPAN as and when appropriate.

Payment and recognition

The NIHR ARC NENC recognises and supports the principle that involvement should be acknowledged and that people should be paid for their time and expertise. The agreed rates and circumstances in which payments and expenses will be paid are consistent with the NIHR/Centre for Engagement and Dissemination (CED) guidance (June 2020). Any research funded by the ARC would be expected to appropriately reimburse PICE activities in keeping with this guidance.

<https://www.nihr.ac.uk/documents/payment-guidance-for-researchers-and-professionals/27392>

Impact

It is essential that the ARC NENC can demonstrate the impact of PICE. We will ensure that we can provide evidence of changes that have occurred as a direct result of the involvement of members of the public, individuals and communities. This will include changes in identifying research need, developing proposals and obtaining research funding, designing and conducting research and shaping knowledge mobilisation.

We are in the process of developing a 'Dialogue and Change' award which will be piloted with those research projects that have been funded by the ARC NENC Open

Funding Call in 2020. This award, developed by Investing in Children TM, a regional children's human rights organisation, is a quality assurance tool that has previously been awarded to research projects that have been able to demonstrate the impact of involvement from children and young people.

It is being extended to cover PICE activities in ARC NENC-funded research projects (i.e., not just research involving children and young people). The overall aim is to demonstrate that public members are involved in a **dialogue** with researchers that leads to a tangible **change** that can be evidenced in both the design and conduct of research. We intend to pilot and roll this out across ARC-funded research projects in forthcoming years.

The PICE Strategy sits alongside the Implementation Strategy (see Appendix 3) to ensure that evidence is collected of the impact of public involvement and community engagement activities which supports the overall impact delivered by the ARC. A visual map template has been developed to support impact planning and will include PICE activity. The PICE Manager is a member of the Implementation Advisory Group and will ensure that there is consistency and coherence between these two connected areas of work. The PICE Manager and a member of the PAN are also members of the Knowledge Mobilisation Task & Finish Group.

The PICE Manager is a member of the ARC Management Team and also sits on the ARC Stakeholder Board and ARC Executive Board. PICE activity is, therefore, reported within all of the relevant governance arrangements. All existing monitoring and reporting mechanisms will include PICE activities. In addition to this, PICE activities from each of the Research Themes will be collated by the PICE Manager, who is represented at theme management meetings.

The PICE Manager will ensure that we harvest data from other regional networks (including Fuse, SPHR, SPCR, RDS, CRN, and AHSN) and share data on key contacts and networks that will contribute to a live database of PICE in research. Work is ongoing to develop a PICE database that will be shared between ARC partners.

Communication

The PICE Manager is part of a small core team which includes the ARC Communications Manager. As part of an overall Communications Strategy, a website has been developed: <https://arc-nenc.nihr.ac.uk/> which has specific content aimed at and developed by members of the public. The website contains case studies and blogs written by existing research champions and members of the PAN and YPAN. It also includes information and updates from each of the research themes and all other ARC activity so that visitors to the site can identify areas of interest and know how to get involved. There will also be extensive use of social media:

- Twitter is @NIHR_ARC_NENC
- Linked in is: [linkedin.com/company/nihr-arc-north-east-north-cumbria](https://www.linkedin.com/company/nihr-arc-north-east-north-cumbria)

The ARC will fully utilise the existing regional research infrastructure to ensure that communication of PICE activities is maximised within the ARC community and more widely.

The PICE Manager is an active member of the National NIHR ARC Public Involvement Community (PIC) and ensures that any national developments also inform the local strategy and are communicated throughout the ARC NENC partnership.

The PICE Strategy will support the delivery of a wide range of events, lectures and meetings; upload blogs, research summaries, background papers, articles, discussion groups, and polls; and will support online courses. Under the current Covid-19 restrictions, all activities will be delivered in line with regional Covid-19 guidance. The ARC NENC will support and contribute to existing regional networks effectively as a mechanism to share key resources, support knowledge exchange and mobilisation, encourage co-production and help to build a community of research-active citizens. Through the Creating Connections Network a regional repository is being developed for all PICE tools and resources.

PICE Strategy on a Page

Aim

To embed PICE in the planning, development and delivery of the ARC strategic aims at every stage, from priority setting and governance, through individual theme and project design and delivery, to dissemination, maximising knowledge mobilisation and impact, and in dissemination.

Objectives

- To co-design, co-develop and co-produce our ARC research and PICE with members of the public to ensure the activity and content is relevant, informative and accessible.

- To provide opportunities for the public to influence and be actively involved in the governance of the ARC, and at all stages of our research and projects.

- To ensure our research is both informed by and designed to deliver on public priorities and needs.

- To meaningfully engage the public in debate and dialogue about our research.

- To illustrate the impact of our research and how it is actually making a difference to people's lives.



INCLUSIVE OPPORTUNITIES: We offer public involvement opportunities that are accessible and that reach people and groups according to research needs.



WORKING TOGETHER: We work together in a way that values all contributions, and that builds and sustains mutually respectful and productive relationships.



SUPPORT & LEARNING: We offer and promote support and learning that builds confidence and skills for public involvement in research.



COMMUNICATIONS: We use plain language for timely, two way and targeted communications, as part of involvement plans and activities.



IMPACT: To drive improvement, we capture and share the difference that public involvement makes to research.



GOVERNANCE: We involve the public in our governance and leadership so that our decisions promote and protect the public interest.

<https://sites.google.com/nihr.ac.uk/pi-standards/home>

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Training

The ARC Training Strategy is being developed and will be delivered from March 2021. Consultation is taking place with members of the PAN to identify their training needs and to deliver inclusive, accessible training and capacity building activities across the ARC.

Communication

All PICE activities will be communicated through the internal and external communication tools including:

- ARC website www.arc-nenc.nihr.ac.uk
- **Twitter @NIHR_ARC_NENC**
- [linkedin.com/company/nihr-arc-north-east-north-cumbria](https://www.linkedin.com/company/nihr-arc-north-east-north-cumbria)

Impact

- PICE activities will be monitored in line with all internal and NIHR monitoring and reporting requirements.
- PICE activity is reported at all management meetings, Stakeholder Board, Executive Board, Implementation Advisory Group, and Core Training Group
- A "Dialogue and Change" award is being developed to provide evidence of PICE
- A suite of impact tools will be developed

Project Plan 2020-2024

Activity	Timescales – 2020/21 *from appointment of PICE Manager in May 2020
<ul style="list-style-type: none"> • PICE Manager to identify key people within the ARC and meet people wherever possible (Theme Leads, Management Team etc.) • PICE Manager to be Introduced to key people within related regional health/social care research networks (AHSN, RDS, Fuse, CRN, SPHR, SPCR) with responsibility for PICE • Join the national ARC Public Involvement Community (PIC) and identify those that have made progress with their public engagement • Identify background documents, standards, ethical considerations, policy documents, toolkits, impact assessment frameworks, remuneration policies etc. from the ARC, NIHR, HRA, INVOLVE, PiiAF, ICPHR etc. • Collate information about existing public involvement and community engagement strategies and networks across the NENC • Identify members of the public/community groups who have already had some engagement with the process of developing the ARC (VOICE, VONNE, CVS, & PPG etc.) • Identify additional individuals and organisations that might be available to help develop a strategy and continue to be involved 	<p>May-July 2020</p>
<ul style="list-style-type: none"> • Arrange virtual meetings with community groups, YPAG, VOICE, Creating Connections etc. to discuss developing a draft strategy • Drawing on existing knowledge and information, develop a draft public involvement and community engagement strategy • Draft PICE Strategy shared with the ARC management team • Identify key individuals to develop a public advisory network; ensure reach across all geographical areas and interest groups • Develop a Young Public Advisory Network • Identify existing training provision for public and community engagement 	<p>June-July 2020</p>

<ul style="list-style-type: none"> • Arrange to meet with theme leads and theme PICE leads • Multiverse Lab core team 	
<ul style="list-style-type: none"> • Add content to co-produce the draft PICE Strategy document/project plan • Invite key people to comment on and to help shape the draft before final publication • Agree governance arrangements for the PAN 	August-September 2020
<ul style="list-style-type: none"> • Training/support for Public Advisory Network • Agree terms of reference for PAN • Agree work programme for PAN • Develop and support a YPAN 	September-October 2020
<ul style="list-style-type: none"> • Audit of training needs for researchers, ARC research fellows/theme leads et al. • Identify other individuals/groups who want to be involved • Identify existing training co-production, peer research, PICE activities etc. 	November 2020-January 2021
<ul style="list-style-type: none"> • Develop PICE arrangements within the ARC governance structure (Stakeholder Board and Executive Board) • Draft PICE Strategy to be circulated to theme leads & PICE lead in each theme 	November-December 2020
<ul style="list-style-type: none"> • Workshops to be held with colleagues from SPCR and Creating Connections to develop a commissioning model for inclusion of Black, Asian and minority ethnic communities • PICE Manager to meet with young people in Cumbria and the North East • PICE Manager to be involved in programmes that address digital exclusion with AHSN, CCG & VCSE colleagues 	December 2020
<ul style="list-style-type: none"> • Consultation with PAN & ARC Training Lead to identify any training/capacity building needs • A Visual map template to be developed to collect evidence of impact including PICE impact as part of the Implementation Strategy • PICE workshop to be held with theme leads PICE lead across each theme to discuss and agree PICE Strategy • Establish PICE Leads Group 	January 2021
<ul style="list-style-type: none"> • Support PICE in the national consortiums led by NENC (Prevention & Inequalities) 	January/February 2021

Activity	Timescales 2021/22
*Content to be developed with PAN/YPAN and the PICE leads from the research themes	
<ul style="list-style-type: none"> • Development of the Dialogue and Change Award for research projects funded through the ARC Open Funding Call • Dialogue and Change Briefing session • Support to be provided to ensure that there is PICE activity in each of the ARC research themes 	<p>January 2021 March '21</p> <p>Ongoing support and quarterly meetings</p>
<ul style="list-style-type: none"> • Final consultation with theme leads and PICE leads to contribute to the final PICE Strategy • PICE Theme Leads Strategy Development Workshop • Quarterly meetings with PAN throughout 2021 • Activities with YPAN in Stockton & Cumbria • Ongoing work to identify solutions to digital exclusion • Ongoing work with Black, Asian and minority ethnic groups and with disability groups 	<p>January 2021</p> <p>January 2021</p> <p>Presentation to HAREF Network March 2021</p>
<ul style="list-style-type: none"> • Development of a 6-module training programme to support PICE activities in collaboration with Creating Connections 	<p>January-March 2021</p>
<ul style="list-style-type: none"> • PICE Strategy to be submitted to NIHR 	<p>March 2021</p>
<ul style="list-style-type: none"> • Ongoing training, capacity building and support for Public Advisory Network • Audit and offer advice/support for Open Call Funding applications for PICE 2021 • PAN representation on Knowledge Exchange Task & Finish Group 	<p>Training Strategy to be implemented from March 2021 January 2021</p>
Activity	Timescales 2022/24
*Content to be developed with PAN/YPAN and the PICE leads from the research themes	
<ul style="list-style-type: none"> • Evidence of the impact of PICE activities collected through the assessment process for the Dialogue and Change Award. • Developing wider system PICE feedback • PICE contributions to the ARC Open Funding Call 2022 & PAN involvement in OFP decision making process 	

Appendices

Appendix 1: ARC NENC Regional Landscape

NIHR | Applied Research Collaboration
North East and North Cumbria

NHS
Cumbria, Northumberland,
Tyne and Wear
NHS Foundation Trust

'Better, fairer health and care at all ages and in all places'

- NHS Trusts
- CCGs
- Social care
- Public Health
- Local Authorities
- Third sector
- Charities
- Public Involvement



**Academic Health
Science Network**
North East and North Cumbria

NIHR | Clinical Research
Network North East
and North Cumbria

NIHR | Innovation
Observatory

NIHR | Research Design Service
North East and
North Cumbria

fuse The Centre for Translational
Research in Public Health
A NIHR Public Health Research Centre of Excellence

University of
Cumbria

Durham
University

Newcastle
University

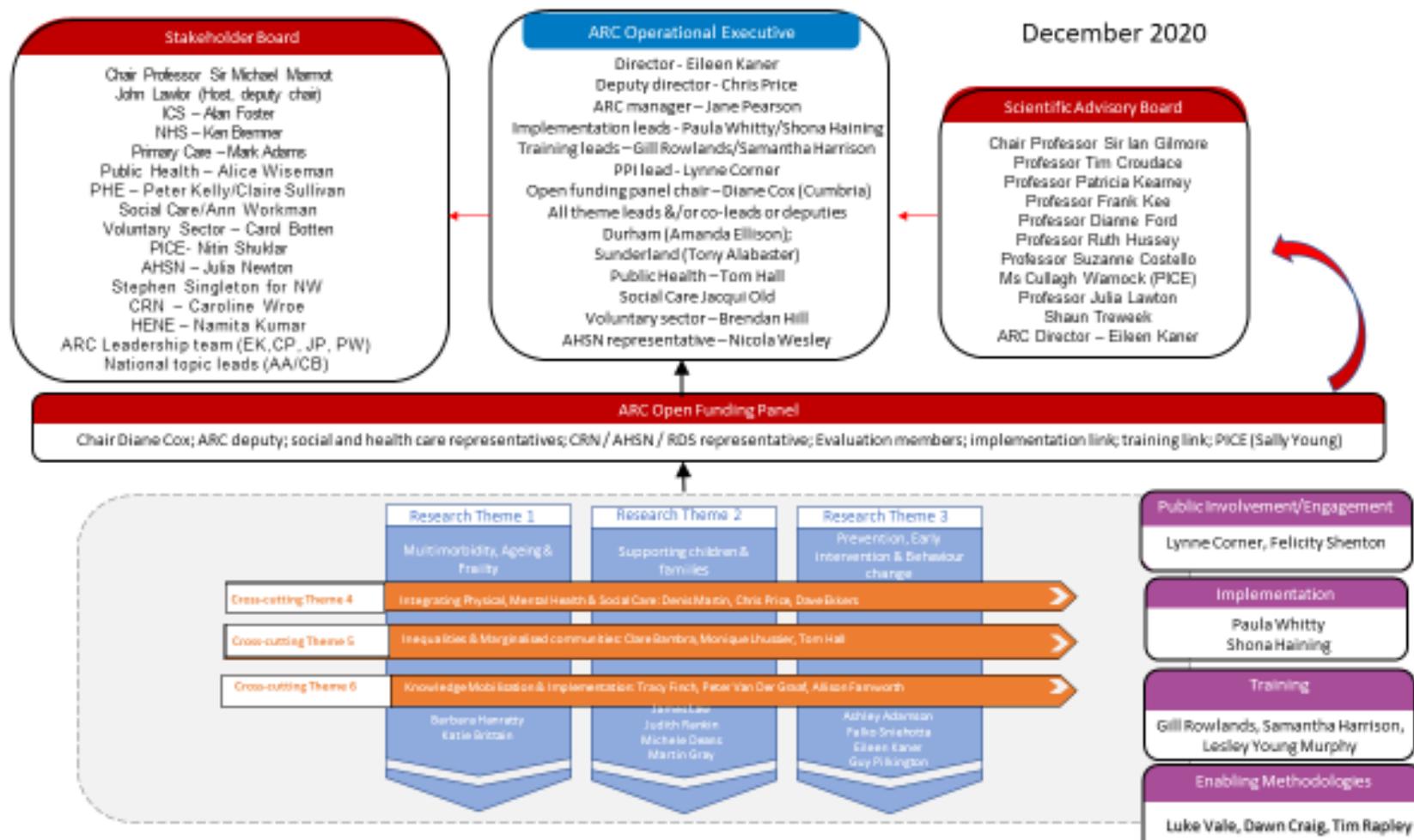
Northumbria
University
NEWCASTLE

University of
Sunderland

Teesside
University

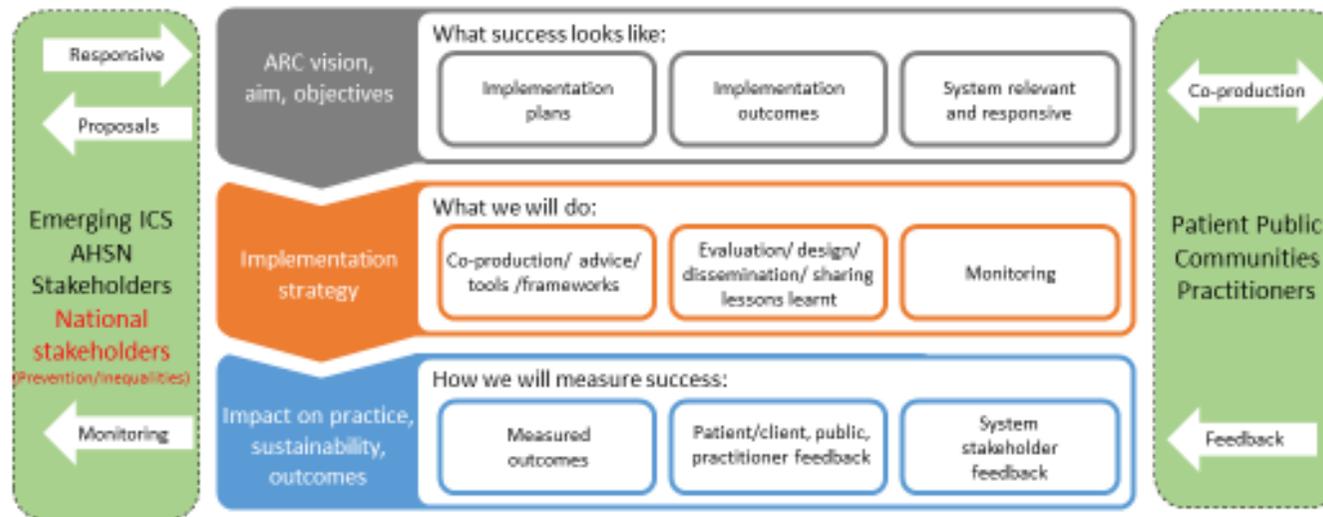
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Appendix 2: Governance arrangements



Appendix 3: Implementation Strategy

Implementation Strategy (regional and for national lead areas)



Appendix 4: Training Strategy

Training strategy - elements



Appendix 5: ARC Management Team

ARC Management Team

ARC Management Team				
		fte		
Director	Newcastle	40	Eileen Kaner	Eileen.kaner@newcastle.ac.uk
Deputy Director	Newcastle	40	Chris Price	c.i.m.price@newcastle.ac.uk
Training lead	Newcastle	20	Gill Rowlands	Gill.Rowlands@newcastle.ac.uk
Trust				
ARC Manager	CNTW	100	Jane Pearson	Jane.pearson@cntw.nhs.uk
PICE lead	CNTW	80	Felicity Shenton	Felicity.shenton@cntw.nhs.uk
Comms lead	CNTW	60	Nicola Weatherburn	Nicola.weatherburn@cntw.nhs.uk
Finance support	CNTW	30	Karen Hindmarsh	Karen.Hindmarsh@cntw.nhs.uk
Implementation lead	CNTW	40	Paula Whitty	Paula.whitty@cntw.nhs.uk
Partnerships lead	NECS	20	Shona Haining	s.haining@nhs.net

Appendix 6: ARC PICE Resources (figures in £)

PICE	Staffing	Year 1	Year 2	Year 3	Year 4	Year 5	Overall
	Public Involvement & Community Engagement Manager 0.8 (employed by CNTW) *Commenced May 2020		38,890	39,920	41,105	42,495	162,410
	Public Involvement & Community Engagement Research Fellow/Senior Research Fellow (employed by University of Newcastle) *Commencing February 2021	0	34,466	35,155	35,858	36,576	142,055
PICE	Activity *PICE activity at an ARC level (i.e., not theme/project specific)						
	Travel and subsistence for focus group attendance for all 8 themes	2,300	2,300	2,300	10,000	10,000	24,600
	Vouchers or payment for attendance	5,000	5,000	10,000	10,000	12,500	37,500
	Attendance at conferences and workshops	10,000	10,000	10,000	10,000	10,000	42,500

Appendix 7: References

Pandya-Wood, R. Barron, D. and Elliott, J.: A framework for public involvement at the design stage of NHS and social care research: time to develop ethically conscious standards. *Research Involvement and Engagement* (2017) 3:6